

# Registering and attending the LeadingAge Maine & New Hampshire Virtual Conference & Expo

September 30 & October 1, 2020

**NOTE: ALL REGISTRATIONS RECEIVED FOR THE APRIL EVENT HAVE BEEN  
TRANSFERRED TO OUR NEW VIRTUAL EVENT.**

Can't remember if you registered previously? Please check with Lisa Henderson before proceeding with registration: [lhenderson@leadingagemenh.org](mailto:lhenderson@leadingagemenh.org)

**REGISTER NOW**

## Registration Payment

- We accept MasterCard, VISA, American Express, Discover and PayPal only.
- Please note, checks are not accepted.

## Not a Member?

- Join LeadingAge Maine & New Hampshire and enjoy the benefit of member registration rates at the Virtual Annual Conference & Expo.
- You may register at the member rate as long as your membership is current and approved.
- To request provider membership or business sponsorship information, please contact Lisa Henderson - [lhenderson@leadingagemenh.org](mailto:lhenderson@leadingagemenh.org).

## Registration Confirmation

- You will receive a confirmation email immediately following registration.
- Remember to save the conference dates/times to your calendar! September 30 & October 1 – 9:00am – 12:30pm each day. A more detailed schedule of events is available [here](#).
- **LOGIN INSTRUCTIONS:**
  - User ID: your email address
  - Password: the password you established during registration
- You may login as early as 8:30am ET on September 30<sup>th</sup>. Be sure to update your profile with your personal information (including photo) so fellow attendees will recognize you!

## Cancellations & Substitutions

- If you register and then are unable to attend the live virtual event dates, your options are:
  - 1) You can retain your registration and access the content on-demand for a period of 3 months (October 5 – December 31, 2020).

**NOTE: CEUs will also be granted for on-demand attendance.**

- 2) You may substitute someone in your place (needs to be from the same organization) at no additional charge.
- 3) If neither of these options meets your needs, you may cancel and receive a refund.
- Cancellation and substitution requests must be made in writing to [lhenderson@leadingagemenh.org](mailto:lhenderson@leadingagemenh.org) by September 22, 2020.
- **No refunds or substitutions will be granted after this date.**

### **Split/Share Policy**

- Splitting or sharing a registration is not permitted.
- Registrations are to be used by the same person for the entire conference.
- Only one user login can be used to sign on to a device at one time (laptop or desktop computer strongly recommended).
- Your unique login will enable us to track your attendance at sessions for CEU Credit. **ONLY REGISTERED USERS ARE ELIGIBLE TO EARN CEUs.**
- See also: CEU Credit Policy

### **On-Demand Content**

- All registrants have access to sessions on-demand from October 5 until December 31, 2020.

### **CEU Credit Policy**

- All sessions you attend (whether live or on-demand) are eligible for CEUs through NAB.
- You will be required to provide your NAB ID when you register so we can log your credits within 30 days of attendance.
- Certificates of attendance can be requested for other disciplines.
- Your unique login will enable us to track your attendance for CEU Credit. **ONLY REGISTERED USERS ARE ELIGIBLE TO EARN CEUs.**
- See also: Split/Share Policy.

### **Questions**

- Login Questions? Contact Sidrah Shayiq - [sshayiq@leadingage.org](mailto:sshayiq@leadingage.org)
- Registration Questions? Contact Lisa Henderson - [lhenderson@leadingagemenh.org](mailto:lhenderson@leadingagemenh.org)